AIRCRAFT RECOVERY

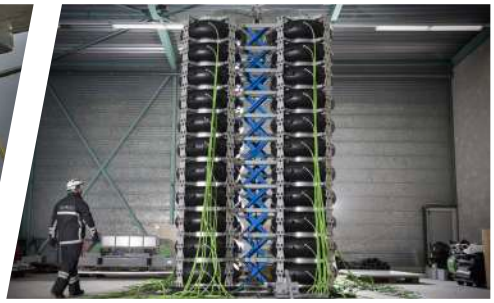
REFERENCES AND TESTIMONIALS

RESQTEC®

WWW.RESQTEC.COM

YOUR LEADING AIRCRAFT
RECOVERY SPECIALIST

Established in 1972, RESQTEC Zumro B.V. is based in Lisse, Netherlands, and is a multinational. With 40 years of experience RESQTEC is the innovation solution provider of rescue and aircraft recovery equipment. As such, RESQTEC supports rescue and recovery teams all over the world.



AIRCRAFT RECOVERY REFERENCES AND TESTIMONIALS

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PRODUCT PORTFOLIO

OVERVIEW

AIRCRAFT LIFTING EQUIPMENT

- R2S
- R2S Maxx
- Low pressure bags
- Control panels
- Air Compressors
- Tethering Kits
- Multisling Kits
- Code F Sling Kit
- Fighter Jet kit
- Small Aircraft Recovery Kit

AIRCRAFT MOVING EQUIPMENT

- Debogging Kits
- Aircraft Recovery Dollies
- Aircraft Recovery Trailers

SPECIAL EQUIPMENT

- Jacks
- Crib blocks
- Brake Cooling Fans
- Aircraft Rescue Tools
- Aircraft Recovery Support Kit
- Ground Reinforcement Mats

TRAINING & SERVICES

- Basic Aircraft Recovery Practical Training
- Advanced Aircraft Recovery Practical Training
- Aircraft Recovery Theory Training
- Aircraft Recovery Management Training
- Aircraft Recovery Services

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R2S

SELECTION OF REFERENCES

Vienna International Airport
Leos Janacek Ostrava Airport
AIR CANADA
ABU DHABI AIRPORT
SINGAPORE AIRLINES
VIRACOPOS CARGO
SOUTH AFRICAN AIRWAYS
Hamad International Airport QATAR
QATAR AIRWAYS
ETIHAD
AIRBUS
U.S. AIR FORCE
MANAS international airport
OAMC
REPUBLIC OF KOREA AIR FORCE
SOFIA AIRPORT
QAS QATAR AVIATION SERVICES
Defense Acquisition Program Administration
FedEx Corporation
NATO OTAN
GENEVE AÉROPORT
Prague Airport
BDIA
Southwest

NEW REFERENCES

YANGON aerodrome
United Nations
CHANGI airport singapore
ACV AIRPORTS CORPORATION OF VIETNAM

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Information contained in this document is believed to be accurate. However RESQTEC does not guarantee the completeness or accuracy of any of the published information.

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CUSTOMERS OVERVIEW

AUSTRIA
- Vienna International Airport
- Austrian Air Force

BELGIUM
- Antwerp International Airport

BRAZIL
- Embraer
- Viracopos – Campinas International Airport

BULGARIA
- Sofia Airport

CANADA
- Bombardier
- Winnipeg Airport Authority
- Royal Canadian Air Force
- Air Canada
- IATA

CHINA
- Beijing Daxing International Airport

COLOMBIA
- Avianca

CZECH REPUBLIC
- Václav Havel Airport Prague
- Leoš Janácek Airport Ostrava

DENMARK
- Copenhagen Airport

ESTONIA
- Tallinn Airport

FINLAND
- Helsinki Airport

FRANCE
- Airbus
- Air France / KLM
- French Air and Space Force

GERMANY
- Lufthansa
- Tuifly
- US Air Force Ramstein Air Base

GREECE
- Aegean Air

INDIA
- Cochin International Airport

INDONESIA
- PT Angkasa Pura I
- PT Angkasa Pura II

JAPAN
- Mitsubishi

KAZAKHSTAN
- Nursultan Nazarbayev International Airport

KYRGYZSTAN
- Manas International Airport

LATVIA
- Riga International Airport
- Air Baltic

LUXEMBOURG
- NATO

MALI
- MINUSMA

MEXICO
- Grupo Aeroportuario del Pacífico

MYANMAR
- Yangon International Airport

OMAN
- Muscat International Airport
- Oman Airports Management Company OAM

POLAND
- Warsaw Modlin Airport
- Kraków John Paul II International Airport
- Katowice Airport

PORTUGAL
- ANA – Aeroporto de Lisboa
- ANA – Aeroporto do Porto SA
- ANA – Aeroporto de Faro SA
- Portuguese Air Force

QATAR
- Qatar Airways
- Qatar Aviation Services
- Hamad International Airport

SAUDI ARABIA
- Prince Mohammad bin Abdulaziz International Airport

SINGAPORE
- Singapore Changi Airport
- Singapore Airlines
- SIA Engineering Company

SOUTH AFRICA
- South African Airways
- South African Airways Technical

SOUTH KOREA
- Jeju International Airport
- Republic of Korea Air Force
- Defense Acquisition Program Administration

SPAIN
- Airbus Defence and Space
- Josep Tarradellas Barcelona–El Prat Airport
- Naval Station Rota

SWITZERLAND
- Geneva Airport

TAIWAN
- China Airlines
- Penghu Airport

THE NETHERLANDS
- Amsterdam Airport Schiphol
- European Air Transport Command

TURKMENISTAN
- Turkmenabat International Airport
- Dashoguz Airport

UNITED ARAB EMIRATES
- Etihad Airways
- Abu Dhabi International Airport
- AMMROC

UNITED KINGDOM
- London Stansted Airport
- Highlands & Islands Airports Ltd
- Jersey Airport Fire Service

UNITED STATES OF AMERICA
- United Nations
- US Air Force
- Southwest Airlines
- FedEx Express Corporation
- KBR
- Aspen Pitkin County Airport
- Columbia Airport
- Harrisburgh Aiport
- US Navy
- Jackson Hole Airport
- Hilton Head Airport
- Whiteman Air Force Base
- Little Rock Air Force Base
- Greenville Airport
- Patuxent River Navel Station

VIETNAM
- Airport Corporation Vietnam

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DELIVERY PERFORMANCE

CERTIFICATES

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R2S RAPID RECOVERY SOLUTIONS

TESTIMONIALS

WHY CUSTOMERS CHOOSE RESQTEC

Southwest Airlines

After much research in aircraft recovery systems we found the R2S columns, combination of high pressure and low pressure bags, including the jack point adapters, to be the best system for Southwest to deal with any type of recover that could occur. I have been involved in aircraft recovery since 1999. We have had numerous events including nose gear collapse, main gear collapse, debogging, etc. When researching all these events it was found many times the R2S columns with the jack point adapter would have been the right tool to recover the aircraft.

> *"As a Director over aircraft recovery at Southwest, secondary damage is always a concern and this system is by far the most stable."*

When using the jack point adapter there is no concern of over stressing the structure of the aircraft and skin pressures. This is in accordance with the aircraft recovery manual provided by Boeing for the 737 series and in line with the guidance provided by ICAO in the Airport Services Manual Part 5 on the Removal of Disabled Aircraft. Due to the size of the R2S columns and ability to break down the column it is easy to transport to an aircraft that is off the runway and difficult to access.

I broke our system down to 7 separate kits to be able to dispatch any part of the kit or the complete kit to any recovery due to the condition and situation of the aircraft. We have owned the kit for approximately 6 years. We use the complete kit in training annually lifting a 737 in every aspect, nose lift, wing lift and a complete fuselage and wings lift. We have used the kit in incidents 4 times since we own it.

Ostrava Airport

Ostrava Airport chose the R2S system of Zumro B. V. with combination of high pressure and low-pressure bags and jack point adapters for several reasons.

> *"We found that the R2S system offered a significantly better combination of speed and stability compared to other available options when carrying out the aircraft recovery operation."*

We also chose for the system because of the ease of use, modular nature (easy to transport), and multipurpose usage (aircraft maintenance jacks and aircraft recovery jacks are not required with this system due to the availability of the jack point adapter). We have been using the kit since 2009, and have carried out various aircraft recovery activities with it. In our experience the kit has performed with complete reliability.

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R2S

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RESQTEC EQUIPMENT IN ACTION

2019 – Qatar Airways – Boeing 747 at Hamad International Airport, Qatar

2019 – Qatar Airways – Boeing 747 at Hamad International Airport, Qatar

"The RESQTEC Disabled Aircraft Recovery Kit was used successfully by us in a real time rescue operation of disabled aircraft (Boeing 747) at rescue site: Hamad International Airport Doha, Qatar on 17 March 2019. We have used and found the performance of this Disabled Aircraft Recovery Kit satisfactory." **Qatar Airways**

"This aircraft recovery equipment was used successfully by us in a recovery operation of a Boeing 737 at Hollywood Burbank Airport (BUR) in the United States of America on 6 December 2018. We have used and found the performance of this aircraft recovery equipment satisfactory. The after-sale service, support provided by RESQTEC is also found satisfactory. RESQTEC provides an annual practical training for the Southwest Aircraft Recovery Team on an annual basis." **Southwest Airlines**

2012 – Ostrava Airport – Airbus A300 at Bratislava Airport, Slovakia

2012 – Ostrava Airport – Boeing 737 at Katowice Airport, Poland

"We have been using the kit since 2009, and have carried out various aircraft recovery activities with it. In our experience the kit has performed with complete reliability, and we do not face any problems with this disabled aircraft recovery kit. We have also transported the kit to other airports for the purpose of disabled aircraft recovery, for example Katowice Airport in Poland and Bratislava Airport in Slovakia, utilizing Zumro B. V. R2S system." **Ostrava Airport**

2020 - Air Canada – Boeing 787 at Toronto Pearson International Airport, Canada

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R2S

TESTIMONIALS

RESQTEC EQUIPMENT IN ACTION

Singapore Changi Airport, Singapore – Boeing 777

Singapore Changi Airport, Singapore – Boeing 777

FedEx Express Corporation, USA – Douglas DC-10

FedEx Express Corporation, USA – Douglas DC-10

Tallinn Airport, Estonia – Boeing 737

Viracopos – Campinas International Airport, Brazil – Douglas DC-8

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R2S

TESTIMONIALS

RESQTEC EQUIPMENT IN ACTION

Etihad Airways, UAE - Boeing 767

Etihad Airways, UAE - Boeing 767

Royal Canadian Air Force, Canada – C130

Royal Canadian Air Force, Canada – C130

Ostrava Airport, Czech Republic – Boeing 737

Ostrava Airport, Czech Republic – Boeing 737

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TESTIMONIALS

AIRCRAFT RECOVERY TRAINING

U.S. AIR FORCE

"Awesome training!"

NATO

"The course was a good combination between theory and hands-on practical work."

KRAKOW AIRPORT

"Excellent hands-on practical training!"

TALLINN AIRPORT

"This training was awesome."

SOUTHWEST AIRLINES

"Priceless. The course was really good. The instructor had a good depth of knowledge."

QATAR AIRWAYS

"I enjoyed every aspect of the training. I would like to come back for the management training."

ETIHAD AIRWAYS

"Very well organised an prepared training. All exercises felt like real-life situations."

MUMBAI AIRPORT

"It was enlightening to learn the ins and outs of an aircraft recovery operation, from a management and practical perspective."

FEDEX

"The classroom and hands-on training were both outstanding. It was great to meet with so many people from different parts of the world to share experiences and coming together as a team."

BEIJING DAXIN AIRPORT

"Excellent, well run course. Informative, practical, enjoyable and fun: the perfect combination."

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